

EXHIBIT B1
PYTHON 2 SUPPORT TERMS

1. Definitions.

"CVSS" means common vulnerability scoring system.

"Date of Public Disclosure" means the date the Mitre Corporation completes the vulnerability analysis.

"SLA" means Service Level Agreement.

2. Platform ActivePython 2 Service Level Commitment.

Upon the payment of applicable fees and only during the Initial Term of the Quote or Invoice or Order Form or any Renewal Term thereof, ActiveState will provide the following SLA for ActiveState Platform Managed Distributions of ActivePython 2 security fixes:

| CVSS Range | ActiveState Classification | Target Time to Resolve from Date of Public Disclosure* |
|-------------|----------------------------|--|
| 9.0 TO 10.0 | CRITICAL | 3 months (sooner if possible) |
| 7.0 TO 8.9 | HIGH | 3-6 months |
| 4.0 TO 6.9 | MEDIUM | No target resolution time |
| 0.1 TO 3.9 | LOW | No target resolution time |

The above security fix resolution times are only general guidelines that apply to vulnerabilities identified on or after the start date of the Initial Term of the Quote or Invoice or Order Form. Vulnerabilities with Dates of Public Disclosure that pre-exist the start date of the Initial Term of the Quote or Invoice or Order Form may be subject to reasonable extensions in the Target Time to Resolve as determined between the ActiveState and the Customer. Decisions are made in the best interests of ActiveState customers. Target resolution times are subject to change on a case by case basis guided by an internal risk assessment performed by ActiveState experts. ActiveState may also determine applicability of a specific vulnerability for the customer before providing fixes.

*In cases where a security fix is reasonably determined by ActiveState to not be resolvable within the Target Time specified herein, ActiveState will define a commercially reasonable alternative remediation or otherwise elect at its discretion to cease SLA support on that security fix.